

# POWERCLEAN® FURGUARD®

#### STICK VACUUM

**MODEL 4241** 

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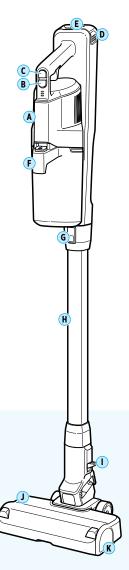






#### **Product Overview**

- A. Hand Vacuum
- B. Power Button
- C. Mode Button
- D. Battery Release Button
- E. Battery
- F. Dirt Tank Release Button
- G. Hand Vac Release Button
- H. Extension Wand
- I. Wand Release Lever
- J. Motorized Foot
- K. Brush Roll Release



SYMBOL	EXPLANATION	SYMBOL	EXPLANATION
$\triangle$	Caution.		Allow parts to dry.
	Read operator's manual.	A	Lock.
	Risk of fire.	===	Direct current.
Ŕ	Risk of electric shock.	8+(7.)	Suitable for use by children at least 8 years old.
	For indoor use only.	Li-ten	Recycle Li-Ion battery.
M	Do not expose to rain.	<b>&amp;</b>	Australia Compliance RCM
	Store indoors.	<b>(2)</b>	Corrugated recycles.
್ರ	Protection against moving parts.	0	Safety isolating transformer, short-circuit proof.
<u></u>	Risk of automatic start-up.	♦ <del>•</del> ♦	Polarity of D.C. power connector.
Ж	Always turn unit off prior to charging.	(S)-	Power supply unit, switch mode; switch mode power supply unit.
₽□₩	Detachable power supply unit.	PAP	Corrugated fibreboard
X	This symbol on the product and/or accompanying documents means that used electrical and electronic products should not be mixed with general household waste. For proper treatment, recovery and recycling, please take this product to designated collection points. Please contact your local authority for further details of your nearest designated collection point.	PAP 211 PAP	Non-corrugated fibreboard
		டு	Power ON/Stand-by Switch
		:DI	Battery Charger
<b>X</b>	This symbol means to recycle. Do not mix batteries with general household waste. Recycle used batteries at your pagest recycling center.		

used batteries at your nearest recycling center.

## **IMPORTANT SAFETY INSTRUCTIONS**



#### **READ ALL INSTRUCTIONS BEFORE USING YOUR APPLIANCE.**

m J When using an electrical appliance, basic precautions should be observed, including the following:

## **⚠▲AWARNING**

#### TO REDUCE THE RISK OF FIRE. ELECTRIC SHOCK OR INJURY:

- •This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Cleaning and user maintenance shall not be made by children without supervision.
- Children should be supervised to ensure that they do not play with the appliance.
- Do not immerse in water or liquid.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts of the appliance and its accessories.
- Do not use with damaged cable or plug.
- If the charger supply cable is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified person in order to avoid a hazard
- Do not incinerate the appliance even if it is severely damaged. The batteries can explode in a fire.
- The battery is to be disposed of safely.
- Under abusive conditions, liquid maybe ejected from battery; avoid contact. If contact accidentally occurs, flush with water. If liquid contacts eyes, additionally seek medical help. Liquid ejected from the battery may cause irritation or burns.
- Recharge only with the charger specified by the manufacturer. A charger that is suitable for one type of battery pack may create a risk of fire when used with another battery pack.
- •Use only with E-TEK charger Model ZD024M300100AU or ZD024A300075AU.
- Unplug charger from electrical socket when not in use, before cleaning, maintaining or servicing the appliance, and if your appliance has an accessory tool with a moving brush, before connecting or disconnecting the tool
- •The battery must be removed from the appliance before it is scrapped.
- If the appliance is to be stored unused for a long period, the batteries should be removed.
- Do not use non-rechargeable batteries in place of rechargeable batteries.
- Do not use modified or damaged batteries.
- Do not charge the appliance while self-standing.
- Use appliances only with specifically designated battery packs. Use of any other battery packs may create a risk of injury and fire.
- Use only with BISSELL battery pack model P/N 1644209, 1644126, 4140 or 1644208, 1644124, 4142.
- When battery pack is not in use, keep it away from other metal objects, like paper clips, coins, keys, nails, screws or other small metal objects, that can make a connection from one terminal to another. Shorting the battery terminals together may cause burns or a fire.
- Do not use the damaged cord or charger. If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, return it to a service center.
- The appliance must be disconnected from supply mains when removing the battery.
- This appliance must only be supplied at safety extra low voltage corresponding to the marking on the appliance.
- Do not use the appliance during charging.
- Turn off all controls before unplugging.
- Do not pull or carry charger by cable, use cable as a handle, close door on cable, or pull cable around sharp edges or corners.
- Keep charger cable away from heated surfaces.
- •To unplug, grasp the charger plug, not the cable.
- Do not handle charger or appliance with wet hands.
- Battery pack and charger base output terminals are not to be short-circuited.

- Do not charge the unit outdoors.
- •The appliance must be disconnected from the supply mains when removing the battery.
- Do not recharge, disassembled, heat above 60°C or incinerate.
- Keep batteries out of reach of children.
- Dispose of used batteries promptly.
- Never put batteries in mouth. If swallowed, contact with physician or local poison control.
- Prevent unintentional starting. Ensure the switch is in the OFF position before picking up or carrying the appliance. Carrying the appliance with your finger on the switch or energising appliance that have the switch on invites accidents.
- Do not use appliance that is damaged or modified. Damaged or modified batteries may exhibit unpredictable behavior resulting in fire, explosion or risk of injury.
- •Do not expose appliance to fire or excessive temperature. Expose to fire or temperature above 130°C may cause explosion.
- Follow all charging instructions and do not charge the appliance outside of the temperature range specified in the instructions. Charging improperly or at temperature outside of the specified range may damage the battery and increase the risk of fire.
- Have servicing performed by qualified repair person using only identical replacement parts. This will ensure that the safety of the product is maintained.
- Do not modify or attempt to repair the appliance except as indicated in the instruction for use and care.
- Keep the temperature range of between 4-40°C when charging battery, storing unit or during use.
- Plastic film can be dangerous. To avoid danger of suffocation, keep away from children.
- Use only as described in this user guide.
- Use only manufacturer's recommended accessories.
- If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, do not attempt to operate it and have it repaired at an authorised service center.
- Do not put any objects into openings.
- Do not use with any opening blocked; Keep free of dust, lint, hair, and anything that may reduce air flow.
- •Use extra care when cleaning on stairs.
- Do not use to pick up flammable or combustible liquids, such as petroleum, or use in areas where they may be present.
- Do not pick up toxic material (Chlorine bleach, ammonia, drain cleaner, etc).
- Do not use appliance in an enclosed space filled with vapours given off by oil base paint, paint thinner, some moth-proofing substances, flammable dust or other explosive or toxic vapours.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches or hot ashes.
- Do not use without filters in place.
- Do not use on wet surfaces. Do not expose to rain. Store indoors.
- Do not use with any opening blocked; Keep free of dust, lint, hair, and anything that may reduce air flow.
- Use extra care when cleaning on stairs.
- Do not use to pick up flammable or combustible liquids, such as petroleum, or use in areas where they may be present.
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- Do not use without filters in place.
- Do not use on wet surfaces. Do not expose to rain. Store indoors.

## AVE THESE INSTRUCTIONS

FOR OPERATION ON A 100-240 VOLT A.C. 50-60 HZ POWER SUPPLY ONLY. THIS MODEL IS FOR HOUSEHOLD USE ONLY.

## ANT INFORMATION

- Do not turn ON your appliance until you are familiar with all instructions and operating procedures.
- The battery is to be disposed of safely. See global.BISSELL.com

### TOOLS INCLUDED IN BOX WILL DIFFER BY MODEL

To see what's included with your purchase, check the "Carton Contents" list on the top flap of the box.



Hand Vacuum



Extension Wand



Motorised Foot



FurFinder™ Tool



2-in-1 Dusting Brush



Battery and Charger



Wall Mount

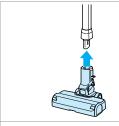
## **Assembly**



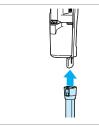




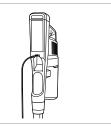




1. Connect the extension wand to the motorised foot until it clicks.

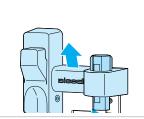


2. Connect hand vacuum to extension wand until it clicks.

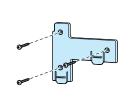


**3.** Charge before first use.

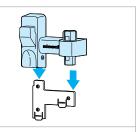
### Assembling the Wall Mount



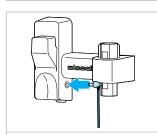
1. Pull and remove wall mount from plate.



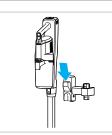
**2.** Secure plate to the wall with the three screws, making sure the charging cable reaches from wall mount to outlet. Note: Use provided dry wall anchors unless drilling directly into a stud.



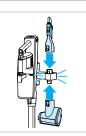
**3.** Slide mount onto plate until it clicks.



4. Connect charger to side of mount, then plug into wall.



5. Place vacuum on mount.



**6.** Attach tools to mount. They will click into place.

## **Charging the Battery**



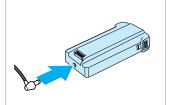




1. Power OFF. Press and hold battery release button, then pull battery out of vacuum.

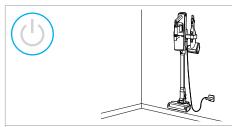


2. Plug charger into wall.



**3.** Plug charger into battery.

### Charging With Wall Mount



1. Power OFF. Place vacuum on wall mount. Machine should start charging automatically when properly mounted. Battery indicator lights flash when charging.



2. Machine will take up to 3 hours to charge. Battery lights will turn off when fully charged.

### Charging Without Wall Mount





1. Power OFF. Plug charger into back of hand vacuum. Battery indicator lights flash when charging.



2. Machine will take up to 3 hours to charge. Battery lights will turn off when fully charged.

## **Using Your Vacuum**



This vacuum can be used as a stick vacuum, hand vacuum, or extended reach with the hand vacuum and wand. For best results, use Eco mode for carpet cleaning.



1. Press power button to turn machine ON. It will start in Medium mode.



**2.** Choose your cleaning mode for your task and surface type. Press mode button to switch between three modes:

Eco: For smaller light messes, RUNTIME Up to 40 mins.

Medium: Optimal balance of power and runtime. For most regular household messes. RUNTIME Up to 25 mins.

Turbo: For heavy messes that require maximum suction power. Use sparingly to preserve battery life. **RUNTIME** Up to 13 mins.

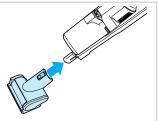
## **Above-Floor Cleaning**



#### Using the Hand Vacuum



1. Power OFF. Press release button to remove extension wand or tools.



**2.** Attach your desired tool. Note: The hand vacuum has a built-in crevice tool.

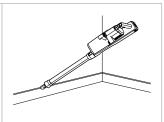


**3.** Use tool to clean furniture, stairs or other surfaces.

### Using the Extension Wand



1. Power OFF. Use your foot to gently press the wand release lever. Pull up on hand vacuum to remove.



2. Attach your desired tool. Note: The hand vacuum has a built-in crevice tool.

## **Emptying the Dirt Tank**





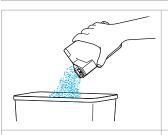
1. Power OFF. Press release button on dirt tank and pull outward to remove.



2. Pull separator out of dirt tank.



**3.** Tap separator on waste bin to remove debris.



4. Empty debris into waste bin.



5. Reinstall separator.



**6.** Reinstall dirt tank by aligning the bottom of the tank with the notch on the hand vacuum. Rotate the tank inward until it clicks into place.

## **Cleaning and Replacing the Filters**



#### Pre-Motor Filter



1. Power OFF. Remove dirt tank.



2. Pull pre-motor filter down to remove.



**3.** Remove pre-motor filter from filter basket.



4. Rinse under warm water.





5. Let dry for 24 hours before reinstalling. **Note:** A wet or damp filter will affect suction performance.



**6.** Place filter back into basket with the foam filter on the bottom. Insert the filter basket into the hand vacuum, aligning the basket clip with the groove. Push the back upward until it clicks into place

### Cleaning and Replacing the Filters (continued)

#### Post-Motor Filter

For optimal performance, replace the filter every 3 months.



1. Power OFF. Remove dirt tank.



2. Remove pre-motor filter basket.



**3.** Post-motor filter is located inside the hand vacuum. Twist the post-motor filter clockwise to unlock and remove.



**4.** Wipe post-motor filter with a cloth to clean off any debris.



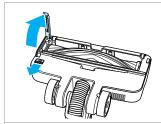
5. Reinstall by twisting counterclockwise back into machine.



6. Reinstall pre-motor filter.

## **Maintaining the Brush Roll**





1. Power OFF. Remove foot from extension wand. Press brush roll release button.



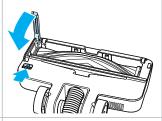
2. Remove brush roll and clear debris.



3. Wipe brush roll and chamber with a dry cloth.



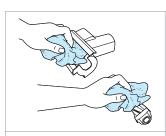
4. Insert brush roll into foot. ensuring flat surface faces out.



5. Lower the brush roll latch until it clicks into place, securing the brush roll.



**6.** Press the tool brush roll release button and pull brush roll out of chamber.



7. Wipe brush roll and chamber with a dry cloth.



8. Reinstall brush roll into the tool.

Note: Any other maintenance or servicing not included in this manual should be performed by BISSELL or an authorised service representative.

## **Troubleshooting**

Below are some of the issues you may run into. If you don't see the issue you're experiencing below, visit **global.BISSELL.com**.

Problem	Possible Cause	Remedies	
Machine won't turn ON	Battery power is low.	Fully charge battery.	
	Filter is damaged.	Replace filter.	
Dust discharges from the exhaust	Filter is incorrectly installed.	Remove and reinstall filter.	
	Filter is dirty.	Clean or replace filter.	
	Filter is clogged.	Clean or replace filter.	
Loss of suction	Dirt tank is full.	Empty tank.	
The middle LED of the power mode lights flashes three times, and the motor turns OFF	Complete air blockage.	Check for clogs in extension wand and filter.	
Foot or upholotory	Clogged brush roll.	Power OFF. Remove the foot/tool and check for debris or obstructions.	
Foot or upholstery tool lights blinking	Stalled brush roll.	Check cleaning surface. Use a lower mode setting to avoid small rugs/carpet from stalling brush roll.	
Blinking error lights	Various reasons.	Turn machine OFF and allow to cool before turning back on. If this does not work, contact BISSELL Consumer Care.	

### **Limited Warranty**

This limited warranty is provided by BISSELL® International Trading Company B.V. ("BISSELL") and applies in Australia and New Zealand. It gives you specific rights. It is offered as an additional benefit to your rights under law. You also have other rights under The Australian Consumer Law or New Zealand Consumer Laws, whichever applies to you. You can find out about your legal rights and remedies by contacting your local consumer advice service. Nothing in this warranty will replace or lessen any of your legal rights or remedies. If you need additional instruction regarding this warranty or have questions regarding what it may cover, please contact BISSELL Consumer Care or contact your local distributor.

This warranty is given to the current owner of the product with the original sales receipt. The original sales receipt must include the product(s) purchased, the date purchased, and which country it was purchased from new. You must be able to evidence the date of purchase and show the product was purchased in Australia or New Zealand to submit a claim under this warranty. You will receive the warranty that is applicable to the country where your product was originally purchased. as shown on the original sales receipt. If you use the product outside of the country where it was purchased, your warranty may be void in BISSELL's sole discretion. It may be necessary to obtain some of your personal information, such as a mailing address, to fulfill the terms of this warranty. Any personal data will be handled pursuant to BISSELL's Privacy Policy, which can be found at global.BISSELL.com/privacy-policy.

#### **Limited Two-Year Warranty**

For two years from the date of purchase by the original purchaser. subject to the \*EXCEPTIONS AND EXCLUSIONS identified below, BISSELL will repair or replace (with new, refurbished, lightly used, or remanufactured components or products), at BISSELL's option, free of charge, any defective or malfunctioning part or product.

BISSELL recommends that the original packaging and original proof of purchase with the date of purchase and country where purchased be kept for the duration of the warranty period in case you want to redeem the warranty during the warranty period. Keeping the original packaging will assist with any necessary re-packaging and transportation but is not a condition of the warranty.

If your product is replaced by BISSELL under this warranty, then the new item will benefit from the remainder of the term of this warranty (calculated from the date of the original purchase). The period of this warranty shall not be extended whether or not your product is repaired or replaced.

#### \*Conditions of Warranty

This warranty applies to products used for personal domestic use and not commercial or hire purposes. Consumable components and attachments such as filters, belts, shells, water tanks, scraping strips, brushes, and mop pads, which must be replaced or serviced by the user from time to time, are not covered by this warranty.

This warranty does not apply to any defect arising from fair wear and tear, including but not limited to the battery discharging time shortening due to the aging or use. Damage or malfunction caused by the user or any third party whether as a result of accident, negligence, abuse. neglect, or any other use not in accordance with the user guide is not covered by this warranty. An unauthorised repair (or attempted repair) may void this warranty whether or not damage has been caused by that repair/attempt. Removing or tampering with the Product Rating Label on the product or rendering it illegible will void this warranty.

Except as set out below, BISSELL and its distributors are not liable for any loss or damage that is not foreseeable or for incidental or consequential damages of any nature associated with the use of this product including without limitation loss of profit, loss of business, business interruption, loss of opportunity, distress, inconvenience, or disappointment. Except as set out below, BISSELL's liability will not exceed the purchase price of the product.

BISSELL does not exclude or limit in any way its liability for (a) death or personal injury caused by our negligence or the negligence of our employees, agents or subcontractors; (b) fraud or fraudulent misrepresentation; (c) or for any other matter which cannot be excluded or limited under law.

To make a claim under this warranty contact BISSELL Australia PTY LTD (details below). Contact BISSELL prior to returning any goods. Where agreed, BISSELL will reimburse reasonable postage / handling costs (if any) for returning goods to BISSELL. To claim expenses incurred in making a claim under this warranty please provide BISSELL with a copy of the receipt of the expenses by email or post.

For Australian Consumers Only: Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

#### **Important Notes**

Please keep your original sales receipt. It provides proof of the date of purchase and where it was purchased in the event of a warranty claim. See warranty for details.

Please note that using your BISSELL machine outside of its country of original purchase and/or use with a power converter may damage your BISSELL machine and damage caused by mismatched power voltage will not be covered by your warranty.

Please note that putting vinegar, bleach, dish soap, detergent, homemade soap, and other non-BISSELL products in your BISSELL machine may damage your BISSELL machine. Damage caused by using non-BISSELL products in your machine will not be covered by your warranty.

#### **Consumer Care**

If your BISSELL product should require service or to claim under our limited quarantee, please contact us.



#### Australia

Telephone: 1300 247 735 Website: BISSELL.com.au Address: 789 Springvale Road. Mulgrave, Victoria 3170 Email: consumercareau@bissell.com



#### New Zealand

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